Student Refund Application



NOTE: All refunds are subject to the terms and conditions outlined in the TAFE Queensland Domestic Student Refund Policy and International Student Refund Policy, as presented to students through the TAFE Queensland Student Rules and Policies. Lodging a refund application does not automatically imply that a refund will be granted. Each refund application will be individually assessed for eligibility. An Administration Fee will be applied as outlined in the TAFE Queensland Student Rules and Policies.

STUDENT DETAILS							
Student number:	Family Name:	Given Name/s:		Student: Do	omestic 🗌 International		
Email address:		Phone:	Mobile:				
Postal address:			State /Country:		Post Code:		
REASON FOR REFUND REQUEST	(** Documentary evidence must be attached).						
☐ Domestic Students							
☐ International Students	2. Student Withdrawal On or After Start of Study Date (or after the Census Date for FEE-HELP or VET Student Loans eligible students) Select reason below: 2 (a) Student choice (User Choice funded students only) 2 (b) Units cancelled by employer (User Choice funded students only) 2 (c) Credit transfer approved (only applies if credit transfer request was submitted prior to the start of study date) 2 (d) Medical circumstances **(supported by doctor's statement) 2 (e) Family circumstances ** (supported by a statement from a TAFE Queensland counsellor or Director of Faculty, or equivalent) 2 (f) Employment Related Circumstances ** (supported by employer's statement) 2 (g) Course Related Circumstances ** (supported by a statement from a TAFE Queensland Director of Faculty, or equivalent) 2 (h) Accepted a place offered through QTAC or higher education institution for the current semester ** (supported by evidence of acceptance of offer) 2 (i) Other (please specify)						
	Student Withdrawal: Select reason below: 1 (a) Student choice (only applies for withdrawals prior to course commencement date) 1 (b) Visa rejection 1 (c) Credit transfer approved (only applies if credit transfer request was submitted prior to course commencement date) 1 (d) Withdrawal by TAFE Queensland due to incorrect or incomplete information supplied by student 1 (e) Withdrawal by TAFE Queensland due to failure to meet English language or entry requirements for next course of study (however no breach of written agreement) 1 (f) Medical circumstances ** (supported by doctor's statement) 1 (g) Family circumstances ** (supported by a statement from a TAFE Queensland counsellor or Director of Faculty, or equivalent) 1 (h) Course Related Circumstances ** (supported by a statement from a TAFE Queensland Director of Faculty, or equivalent) 1 (i) Other (please specify)						
THIRD PARTY DETAILS (This section is	must be completed if the refund is to be paid to a Third Party. Third Party re	efunds MUST be signed by the student when	re no official Third Party Con	tract exists)			
☐ Organisation ☐ Individual ABN / I	Name:						
Email address:	Phone:	Mobile:		1			
Postal address:			State /Country:		Post Code:		
	proved, provide details on how the refund is to be issued).						
Refund payable to:			State:		Post Code:		
☐ Direct bank account deposit: Acco		BSB:	Account number	er:			
INTERNATIONAL STUDENTS ON	LY (If approved, all refunds to be deposited into nominated bank account)						
Refund payable to:	Beneficiary Account Name:		BSB:	Account number	er:		
Country:	Bank Name:						

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Bank Address:								
Overseas bank account	SWIFT code:		IFSC code (India only)):		IBAN Number (For EU Countries):		
INTERMEDIARY BANK	☐ Yes	□ No						
Intermediary Bank Name:			Intermediary Bank SWIFT Code (Routing Number/BIC Number):					
Intermediary Account Number: Country:								
ACKNOWLEDGEMENT								
☐ I certify that the information on this form is correct and complete ☐ Student ☐ TAFE Queensland Staff (Domestic only)								
Student Signature:			Date:	/ /	Parent/Guardian Name and Signature (If student is younger than eighteen (18) years of age and is in the care and control of a parent or guardian)			
otacin oignatare.					Name (Please print):	Contact phone no:		
					Signature:		Date:	/ /

Confidentiality and Disclosure of Personal Information: TAFE Queensland complies with the Right to Information Act 2009, Information Privacy Act 2009 and the QLD Public Records Act 2002. We will not make public, disclose or use for purposes other than those required to provide the services requested, the personal information of the customer except to the extent necessary to comply with any government policy relating to the public disclosure of confidential information (which policy is in place at the time of reading this document), the customer provides written consent or we are required to by law or Court order.

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OFFICE USE ONLY					
Refund recommended: Yes No			REFUND AUTHORISED BY FINANCIAL DELEGA Approved: ☐ Yes ☐ No	TE:	
If no, reason:					
Name of submitting Officer: Date: / /		If no, reason:			
Position: Signature:			Pro-rata refund amount approved: \$		
Change of enrolment processed N/A	☐ Yes	□ No	Name:		
Is the Admin fee to be applied	☐ Yes	□ No	Position Title:		
			Signature:		
			NON-APPROVAL SENT TO STUDENT: ☐ Yes ☐ No Date: / /	ACTIONS COMPLETED BY INTERNATIONAL:	
Account Balance/Pro-Rata Refund Approved: \$				Name:	
Less Administration Fee (if applicable):	\$			Date: / /	
Total refund to be paid:			REFUND PROCESSED BY (Finance Officer):	☐ Added to International Refund database	
\$			Name: Refund No:		
			Signature: Date: / /		